

Supplier Quality Clauses

Quality Clause Requirement – Suppliers have a Quality goal of ≥ 98% and Delivery goal of ≥ 95%.	
Q1	CERTIFICATION OF COMPLIANCE: Seller shall provide a certification, signed by an authorized company management representative that addresses compliance with the Customer's drawing & drawing revision, workmanship standard(s), revision(s), & compliance to the Carr Manufacturing purchase order, material certification with actual chemical & physical test reports from the lot represented per the specification indicated, & shall not supply material for which they are not certified or approved. A certificate of conformance is required with each delivery lot/quantity.
Q2	RETENTION OF QUALITY RECORDS: Supplier is required to maintain documentation pertaining to this order for a minimum of ten (10) years after delivery, unless otherwise directed by the Purchase Order. This documentation must remain on file & available for review by Carr Manufacturing, our customer and/or a designated representative or responsible regulator agency for the specified period.
Q3	QUALITY SYSTEM REQUIREMENTS: Seller & its subcontractor(s) shall, in the performance of this Purchase Order, provide & maintain a quality system that is in conformance with ISO 9001 or the equivalent.
Q4	NOTIFICATION OF NONCONFORMING PRODUCT: Supplier is required to notify Carr Manufacturing of nonconforming product, which can't be reworked to specification, is produced. Supplier is to obtain Carr Manufacturing approval of nonconforming product dispositions. Unapproved repairs or non-conformances that are shipped to Carr Manufacturing will be subject to rejection upon detection regardless of the levels of consumption within Carr Manufacturing. If Carr Manufacturing labor and/or materials are added prior to the detection & rejection, then the supplier &/or subcontractor agrees to reimburse Carr Manufacturing for the full loss in value (i.e. the supplied material, component, or assembly; & added Carr Manufacturing WIP labor as well as the added higher-level material consumed during the WIP process which occurred prior to detection of the repair).
Q5	TRACEABILITY: Supplier is required to identify each lot with a unique code number for each lot number of raw material and/or each batch of items processed together.
Q6	RIGHT OF ENTRY- The supplier shall allow Carr Manufacturing, our customer and/or a designated representative or responsible regulator agency, access to any location, including sub-tier suppliers, where operations pursuant to a Carr Manufacturing purchase order are being executed or where there are records stored applicable to product processed for Carr Manufacturing.
Q7	FLOWDOWN REQUIREMENTS - Supplier must pass on to their sub-tier suppliers all applicable Quality Terms & Conditions as well as any pertaining corrective actions requests, quality alert and/or nonconformance information.
Q8	PACKAGING- Supplier shall package product for shipment in keeping with good commercial practice, unless otherwise instructed by Purchase Order requirements. Packaging shall be adequate to preclude damage, loss, or corrosion of product shipped. Supplier shall identify the outer container or pallet with the applicable PO#, Part # & Lot #. Shipper/pack slip are to be included with the order.
Q9	PRODUCT AND/OR PROCESS CHANGES - The supplier is required to notify Carr Manufacturing of any product or process changes which include but not limited to sub-tier supplier, manufacturing location, substitute components or a change in processing that may influence Carr Manufacturing's product quality. Suppliers must obtain Carr Manufacturing approval prior to implementation changes.
Q10	COUNTERFEIT PRODUCT/MATERIAL - Suppliers shall assure that all products provided to Carr Manufacturing are genuine and no counterfeit product shall be used or shipped. Seller shall notify Carr Manufacturing immediately if seller is aware they have furnished counterfeit goods and promptly replace the counterfeit parts with genuine parts. Supplying counterfeit goods to Carr Manufacturing will hold the seller responsible for all costs associated with the replacement of said counterfeit parts.
Q11	AWARENESS - ensuring that persons are aware of their contribution to product or service conformity, their contribution to product safety, and the importance of ethical behavior.
Q12	Calibration/test suppliers must furnish calibration/test reports to the purchase order requirements & be traceable to the specific equipment or item for which they are calibrating or testing traceable to NIST &/or other national or international standards. ISO 9001, ISO 17025, NADCAP testing, ANSI Z540 accreditation will be the quality system requirements. Actual data must be supplied. ISO 10012-1